

3-15-08  
S/N 09/892,736

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Smith	Examiner:	Chankong
Serial No.:	09/892,736	Group Art Unit:	2152
Filed:	June 28, 2001	Docket No.:	20009.0060US01(00106)
Title:	RECHNICIAN INTRANET ACCESS VIA SYSTEMS INTERFACE		

**INFORMATION DISCLOSURE STATEMENT (37 C.F.R. § 1.97(b))**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Applicant thanks the Examiner for the allowable subject matter. In response to the Examiner's phone call on or about March 12, 2008 indicating the allowance, the Examiner requested that a corrected IDS be provided for the one originally submitted to the U.S. Patent Office on or about October 12, 2001. The Examiner noted that the original IDS lacked dates for the non-patent references listed therein. Although the Examiner properly considered and entered the original IDS on September 25, 2004, a corrected IDS is being provided herewith to add the print date for each entry as you requested.

With regard to the items of information listed on the enclosed SB08 form, please note that the print dates of each non-patent reference precede the application filing date by about ten weeks.

To the extent that a formal IDS filing is required, this statement should be considered because it is submitted before the mailing date of a first Office Action on-the-merits after the filing or a request for continued examination. Accordingly, no fee is due for consideration of the items listed on the enclosed SB08 form.

In accordance with 37 C.F.R. § 1.98(a)(2), a copy of each foreign patent document and non-patent literature listed on the enclosed SB08 form is provided.

No representation is made that a reference is "prior art" within the meaning of 35 U.S.C. §§ 102 and 103 and Applicants reserve the right, pursuant to 37 C.F.R. § 1.131 or otherwise, to

establish that the reference(s) are not "prior art." Moreover, Applicants do not represent that a reference has been thoroughly reviewed or that any relevance of any portion of a reference is intended.

Consideration of the items listed is respectfully requested. Pursuant to the provisions of M.P.E.P. 609, it is requested that the Examiner return a copy of the attached SB08 form, marked as being considered and initialed by the Examiner, to the undersigned with the next official communication.

Please charge any additional fees or credit any overpayment to Deposit Account No. 503025.

WITHERS & KEYS, LLC  
P.O. Box 71355  
Marietta, GA 30007-1355  
770-518-9822

By /Arno T. Naeckel/  
Name: Arno T. Naeckel  
Reg. No.: 56,114  
February 20, 2008

<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b> ( Not for submission under 37 CFR 1.99)	Application Number		09892736
	Filing Date		2001-06-28
	First Named Inventor	Smith	
	Art Unit	2152	
	Examiner Name	Chankong	
Attorney Docket Number		20009.0060US01(00106)	

U.S. PATENTS							
Examiner Initial*	Cite No	Patent Number	Kind Code <sup>1</sup>	Issue Date	Name of Patentee or Applicant of cited Document	Pages, Columns, Lines where Relevant Passages or Relevant Figures Appear	
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Examiner Initial*	Cite No	Foreign Document Number <sup>3</sup>	Country Code <sup>2</sup>	Kind Code <sup>4</sup>	Publication Date	Name of Patentee or Applicant of cited Document	Pages, Columns, Lines where Relevant Passages or Relevant Figures Appear
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NON-PATENT LITERATURE DOCUMENTS							
Examiner Initials*	Cite No	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc), date, pages(s), volume-issue number(s), publisher, city and/or country where published.					T <sup>5</sup>

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First Named Inventor	Smith	
Art Unit	2152	
Examiner Name	Chankong	
Attorney Docket Number	20009.0060US01(00106)	

DC	1	Commercial Speech Recognition ( <a href="http://www.tiac.net/users/rwilcox/speech.html">www.tiac.net/users/rwilcox/speech.html</a> ); April 17, 2001	<input type="checkbox"/>
	2	IBM Voice Systems( <a href="http://www-4.ibm.com/software/speech">www-4.ibm.com/software/speech</a> ); April 17, 2001	<input type="checkbox"/>
	3	IBM Voice Systems ( <a href="http://www-4.ibm.com/software/speech/enterprise">www-4.ibm.com/software/speech/enterprise</a> ); April 17, 2001	<input type="checkbox"/>
	4	IBM Voice Systems ( <a href="http://www-4.ibm.com/software/speech/enterprise/ms_0.html">www-4.ibm.com/software/speech/enterprise/ms_0.html</a> ); April 17, 2001	<input type="checkbox"/>
	5	Metroplex Voice Computing, Inc. ( <a href="http://www.metroplexvoice.com">www.metroplexvoice.com</a> ); April 17, 2001	<input type="checkbox"/>
	6	Metroplex Voice Computing, Inc. ( <a href="http://www.metroplexvoice.com/toc.htm">www.metroplexvoice.com/toc.htm</a> ); April 17, 2001	<input type="checkbox"/>
	7	Metroplex Voice Computing, Inc. ( <a href="http://www.metroplexvoice.com/news.htm">www.metroplexvoice.com/news.htm</a> ); April 17, 2001	<input type="checkbox"/>
	8	Metroplex Voice Computing, Inc. ( <a href="http://www.metroplexvoice.com/products.htm">www.metroplexvoice.com/products.htm</a> ); April 17, 2001	<input type="checkbox"/>
	9	Metroplex Voice Computing, Inc. ( <a href="http://www.metroplexvoice.com/medical_speech_recognition.htm">www.metroplexvoice.com/medical_speech_recognition.htm</a> ); April 17, 2001	<input type="checkbox"/>
	10	Voice Reconition Systems Home Page ( <a href="http://www.iglou.com/vrsky/rightframe.htm">www.iglou.com/vrsky/rightframe.htm</a> ); April 17, 2001	<input type="checkbox"/>
DC	11	Lernout & Hauspie ( <a href="http://www.lhsl.com/default2.htm">www.lhsl.com/default2.htm</a> ); April 17, 2001	<input type="checkbox"/>

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DC	12	Lernout & Hauspie, "The Language of Business" ( <a href="http://www.lhsl.com/business">www.lhsl.com/business</a> ); April 17, 2001	<input type="checkbox"/>
	13	Lernout & Hauspie, "Voice Xpress" ( <a href="http://www.lhsl.com/voicexpress">www.lhsl.com/voicexpress</a> ); April 17, 2001	<input type="checkbox"/>
	14	TMA Associates ( <a href="http://www.tmaa.com">www.tmaa.com</a> ); April 17, 2001	<input type="checkbox"/>
	15	TMA Associates, Editor's Notes (May 2000) ( <a href="http://www.tmaa.com/voice_web.htm">www.tmaa.com/voice_web.htm</a> ); April 17, 2001	<input type="checkbox"/>
	16	Fonix ( <a href="http://www.fonix.com">www.fonix.com</a> ); April 17, 2001	<input type="checkbox"/>
	17	Dragon Systems Inc.: Dragon Naturally Speaking Preferred Edition ( <a href="http://www.zdnet.com/pcmag/features/speech/rev1.html">www.zdnet.com/pcmag/features/speech/rev1.html</a> ); April 17, 2001	<input type="checkbox"/>
	18	Nuance Verifier 2.0 ( <a href="http://www.nuancecom.com/products/verifier.html">www.nuancecom.com/products/verifier.html</a> ); April 19, 2001	<input type="checkbox"/>
	19	Nuance Vocalizer ( <a href="http://www.nuancecom.com/products/vocalizer.html">www.nuancecom.com/products/vocalizer.html</a> ); April 19, 2001	<input type="checkbox"/>
	20	Nuance 7.0 ( <a href="http://www.nuancecom.com/products/nuance7.html">www.nuancecom.com/products/nuance7.html</a> ); April 19, 2001	<input type="checkbox"/>
	21	Nuance ( <a href="http://www.nuancecom.com">www.nuancecom.com</a> ); April 19, 2001	<input type="checkbox"/>
DC	22	Nuance Powers the Voice Web ( <a href="http://www.nuancecom.com/partners/voiceweb.html">www.nuancecom.com/partners/voiceweb.html</a> ); April 19, 2001	<input type="checkbox"/>

**INFORMATION DISCLOSURE  
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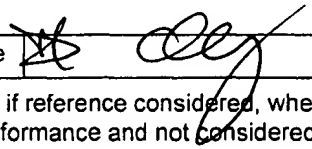
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Examiner Name	Chankong
Attorney Docket Number	20009.0060US01(00106)

<input checked="" type="checkbox"/>	23	Nuance Product Offering (www.nuancecom.com/products/products.html); April 19, 2001	<input type="checkbox"/>
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	25	Nuance Solutions (www.nuancecom.com/solutions/solutions.html); April 19, 2001	<input type="checkbox"/>
	26	Nuance Enterprises Solutions (www.nuancecom.com/solutions/enterprise.html); April 19, 2001	<input type="checkbox"/>
	27	Nuance Telecom Solutions (www.nuancecom.com/solutions/telecom.html); April 19, 2001	<input type="checkbox"/>
	28	Nuance Internet Solutions (www.nuancecom.com/solutions/internet.html); April 19, 2001	<input type="checkbox"/>
	29	Nuance Services (www.nuancecom.com/services/services.html); April 19, 2001	<input type="checkbox"/>
	30	Nuance Speech Application Design and Development (www.nuancesom.com/services/speech_application_design.html); April 19, 2001	<input type="checkbox"/>
	31	Delivering Speech Technologies with the Fonix FFAST Framework, Part I (a white paper) February 2001	<input type="checkbox"/>

If you wish to add additional non-patent literature document citation information please click the Add button

**EXAMINER SIGNATURE**

Examiner Signature 	Date Considered	3/20/08
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\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through a citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

3-108  
S/N 09/892,736

PATENT

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Applicant:	Smith	Examiner:	Chankong
Serial No.:	09/892,736	Group Art Unit:	2152
Filed:	June 28, 2001	Docket No.:	20009.0060US01(00106)
Title:	TECHNICIAN INTRANET ACCESS VIA SYSTEMS INTERFACE TO LEGACY SYSTEMS		

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

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Application Number: 09/892,736  
Attorney Docket Number: 20009.0060US01

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Please charge any additional fees or credit any overpayment to Deposit Account No. 503025.

WITHERS & KEYS, LLC  
P.O. Box 71355  
Marietta, GA 30007-1355  
770-518-9822

By /Arno T. Naeckel/  
Name: Arno T. Naeckel  
Reg. No.: 56,114  
February 20, 2008



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	Examiner Name	Chankong	
	Attorney Docket Number	20009.0060US01	

## U.S. PATENTS

Examiner Initial*	Cite No	Patent Number	Kind Code <sup>1</sup>	Issue Date	Name of Patentee or Applicant of cited Document	Pages, Columns, Lines where Relevant Passages or Relevant Figures Appear
DC	1	5915001		1999-06-22	Uppaluru	
	2	6971072		2005-11-29	Stein	
	3	6724406		2004-04-20	Kelley	
	4	6396833		2002-05-28	Zhang	
	5	5974135		1999-10-26	Breneman	
	6	6763376		2004-07-13	Devine	
	7	6587822		2003-07-01	Brown	
DC	8	7111243		2006-09-10	Ballard	

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Examiner Name	Chankong
Attorney Docket Number	20009.0060US01

DC	9	5884266		1999-03-16	Dvorak	
	10	6223541		2001-05-01	Farrag	
	11	6763376		2004-07-13	Devine	
	12	5953389		1999-09-14	Pruett	
	13	6671824		2003-12-30	Hyland	
	14	6445774		2002-09-03	Kidder	
	15	5873070		1999-02-16	Bunte	
DC	16	6035285		2000-03-07	Schlect	

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**U.S.PATENT APPLICATION PUBLICATIONS**

Examiner Initial*	Cite No	Publication Number	Kind Code <sup>1</sup>	Publication Date	Name of Patentee or Applicant of cited Document	Pages, Columns, Lines where Relevant Passages or Relevant Figures Appear
DC	1	20030139932		2003-01-24	Shao	

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Examiner Name	Chankong	
Attorney Docket Number	20009.0060US01	

OK	2	20040209602		2004-10-21	Joyce	
OK	3	20030008661		2003-01-09	Joyce	
OK	4	20030006913		2003-01-09	Joyce	

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**FOREIGN PATENT DOCUMENTS**

Examiner Initial*	Cite No	Foreign Document Number <sup>3</sup>	Country Code <sup>2</sup> i	Kind Code <sup>4</sup>	Publication Date	Name of Patentee or Applicant of cited Document	Pages, Columns, Lines where Relevant Passages or Relevant Figures Appear	T <sup>5</sup>
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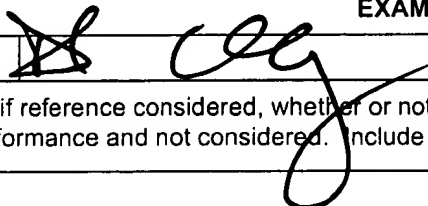
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**NON-PATENT LITERATURE DOCUMENTS**

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	1		<input type="checkbox"/>

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**EXAMINER SIGNATURE**

Examiner Signature		Date Considered	3/25/08
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11/26/07

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	Art Unit	2152		
	Examiner Name	Chankong		
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/DC/	1	5974135		1999-10-26	Breneman	
/DC/	2	6763376		2004-07-13	Devine	
/DC/	3	6587822		2003-07-01	Brown	
/DC/	4	7111243		2006-09-19	Ballard	
/DC/	5	5884266		1999-03-16	Dvorak	

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/DC/	1	JP2000112746A			2000-04-21	Toshiba KK		<input type="checkbox"/>

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**NON-PATENT LITERATURE DOCUMENTS**

Examiner Initials*	Cite No	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc), date, pages(s), volume-issue number(s), publisher, city and/or country where published.	T <sup>5</sup>
	1		<input type="checkbox"/>

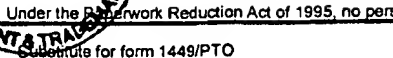
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**EXAMINER SIGNATURE**

Examiner Signature	/Dohm Chankong/ (02/06/2008)	Date Considered	02/06/2008
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<sup>1</sup> See Kind Codes of USPTO Patent Documents at [www.USPTO.GOV](http://www.USPTO.GOV) or MPEP 901.04. <sup>2</sup> Enter office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>3</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>4</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. <sup>5</sup> Applicant is to place a check mark here if English language translation is attached.



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**Complete if Known**

Application Number	09/892,736
Filing Date	June 28, 2001
First Named Inventor	Smith et al.
Art Unit	2152
Examiner Name	Chankong, D.
Attorney Docket Number	20009.0060US01 (BS00-106)

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Examiner Initials*	Cite No.	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code <sup>2</sup> (if known)			
DC	1	US- 5,359,649	10/1994	Rosu et al.	
	2	US- 5,521,958	05/1996	Selig et al.	
	3	US- 5,570,283	10/1996	Shoolery et al.	
	4	US- 5,687,212	11/1997	Kinser, Jr. et al.	
	5	US- 5,857,201	01/1999	Wright et al.	
	6	US- 5,896,440	04/1999	Reed et al.	
	7	US- 5,931,917	08/1999	Nguyen et al.	
	8	US- 6,026,379	02/2000	Haller et al.	
	9	US- 6,233,541	05/2001	Butts et al.	
	10	US- 6,366,829	04/2002	Wallace et al.	
	11	US- 6,324,522	11/2001	Petersen et al.	
	12	US- 6,311,178	10/2001	Bi	
	13	US- 6,023,683	02/2000	Johnson et al.	
	14	US- 6,058,373	05/2000	Blinn	
	15	US- 6,081,789	06/2000	Purcell et al	
	16	US- 6,341,271	01/2002	Salvo et al.	
	17	US- 5,970,472	10/1999	Allsop	
	18	US- 5,960,411	09/1999	Hartman et al.	
DC	19	US- 5,909,492	06/1999	Payne	

[illegible]

Date Considered

3/20/08

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This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**

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Sheet 2 of 3**Complete if Known**

Application Number	09/892,736
Filing Date	June 28, 2001
First Named Inventor	Smith et al.
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Examiner Name	Chankong, D.
Attorney Docket Number	20009.0060US01 (BS00-106)

U. S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. <sup>1</sup>	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code <sup>2</sup> (if known)			
<u>DX</u>	21	US 5,664,110	09/1997	Green et al.	
	22	US 6,389,337	05/2002	Kolls et al.	
	23	US 5,923,735	07/1999	Swartz et al.	
	24	US 5,038,283	08/1991	Cavenay	
	25	US 2002/0099642	07/2002	Schwankl	
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	27	US 6,101,472	08/2000	Giangerrea et al.	
	28	US 4,905,163	02/1990	Garber et al.	
<u>DX</u>	29	US 5,694,323	12/1997	Koropitzer et al.	
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FOREIGN PATENT DOCUMENTS						
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		Country Code <sup>3</sup> -Number <sup>4</sup> -Kind Code <sup>5</sup> (if known)				

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**Complete if Known**

Application Number	09/892,736
Filing Date	June 28, 2001
First Named Inventor	Smith et al.
Art Unit	2152
Examiner Name	Chankong, D.
Attorney Docket Number	20009.0060US01 (BS00-106)

Sheet 3

of

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**NON PATENT LITERATURE DOCUMENTS**

Examiner Initials*	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T <sup>2</sup>
DC	30	Derfler, Frank J et al, "How Networks Work", Millennium ed., Que Corp. 1/2000	
DC	31	White, Ron, "How Computers Work", Millennium ed., Que Corp. 09/1999	
DC	32	Gralla, Preston, "How the Internet Works", Millennium ed., Que Corp., 08/1999	

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